

HOTEL - RESTAURANT - MEETING ROOMS

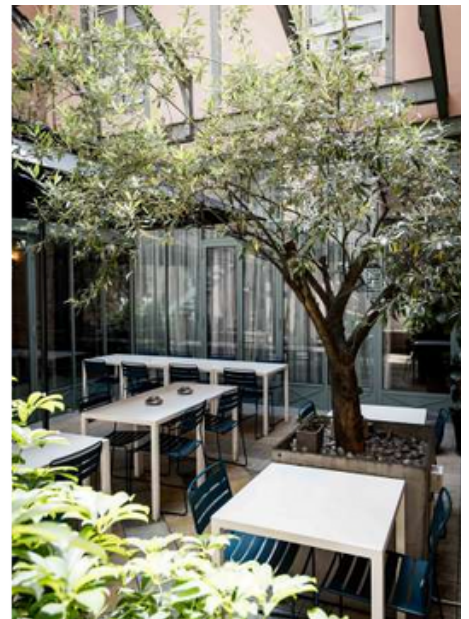


La Ripaille

• BRASSERIE DE LA GARE •

ROOM DIRECTORY

Welcome to the Grand Hôtel d'Orléans
Toulouse's charm for three generations.





OUR HISTORY

The Grand Hôtel d'Orléans has been a family story for three generations.

Brigitte and Céline Hugounet, granddaughters of the founder, continue the spirit of the place: a warm, family-friendly hotel where we take the time to savor each moment.

More than just a stopover, the Grand Hôtel d'Orléans is a space for connection and conviviality, welcoming all travelers. Whether you are a tourist on a layover or a cyclist riding along the Canal du Midi, enjoy a restful break in a setting true to our city of Toulouse.

For professional needs, our quiet and fully equipped meeting rooms are ideal for hosting meetings, training sessions, or study days.

Feeling hungry? Our restaurant, La Ripaille, offers traditional, homemade cuisine prepared with fresh, local ingredients. Each meal is a celebration of South-Western conviviality.



RECEPTION

Our reception is open 24/7. For any requests, dial 9 from your room phone or call us at: +33 5 61 62 98 47

Check-in // Check-out

Your room is available from 2:00 PM on the day of your arrival.

Check-out is requested before 12:00 PM.

If you wish to extend your stay until 3:00 PM, a fee of €25 will apply, subject to availability.

After 3:00 PM, a full night's rate will be charged at the current daily rate.

Breakfast

Breakfast is served daily in our dedicated room on the ground floor. During the week, it is available from 6:00 AM to 10:00 AM, and until 11:00 AM on weekends and during holidays.

We offer two breakfast options to choose from:

Buffet Breakfast – €15

Access to the entirety of our buffet which comprises hot drinks; a variety of teas and different coffee preparations, fresh orange juice, artisanal fruit juices, a variety of breads and pastries, cheeses, cold cuts, eggs, bacon, Toulouse sausages, yogurt, muesli, homemade fresh fruit salad, and seasonal fruits.

Gluten-free bread is available upon request.

Express Breakfast – €4.50

Ideal if you're in a hurry: includes coffee, fresh orange juice, and two mini pastries. You may substitute coffee with tea or a dairy drink for an additional €1.

We prioritize fresh, high-quality products sourced exclusively from local producers and short supply chains.

Upon request, breakfast can be served in your room for an additional charge of €5.

Payment Methods

We accept payments by credit card (Visa, MasterCard, American Express, JCB), cash, holiday vouchers (ANCV), and restaurant tickets (only at the restaurant).

Press

A selection of newspapers and magazines is available near the reception.

Feel free to browse or borrow a title to enjoy with your coffee or during your relaxing moment.



YOUR ROOM

Wi-Fi

Wi-Fi is available free of charge throughout the hotel.

Connect to the “GRAND HOTEL D’ORLEANS” network. A login page will open simply enter your email address and accept the terms of use. You're all set!

Wake-up Service

If you would like a wake-up call, please contact reception, and we'll call you at your desired time.

Water

A reusable glass bottle of filtered water is provided in your room as part of our eco-friendly initiative.

Need a refill? Request it at reception or the restaurant.

Want to keep the bottle as a souvenir? It's available for purchase for €15.

Heating & Air Conditioning

Your room is equipped with a reversible air conditioning system for both heating and cooling.

Upon your arrival, the temperature will be set to a comfortable, reasonable level according to the season.

You can adjust the temperature to your preference, except during winter, when the cooling mode is disabled, and during summer, when heating is not available.

Toiletries

In line with our environmental commitment, we have reduced single-use toiletries. If you need additional items (dental kit, razor, shower cap, etc.), contact reception, our staff will be happy to assist you.

A courtesy tray with a kettle is available in your room.

For extended stays, feel free to contact our housekeeping or reception staff for replenishment.



OUR SERVICES

Private & Secure Parking

The Grand Hôtel d'Orléans offers covered, secure parking just 50 meters from the hotel, located at 14 rue Lafon.

Parking Rates:

- Day: €10
- Night: €15
- Night + 1 full day: €25

Our establishment does not have charging stations for electric vehicles, but you can find nearby charging points by clicking [here](#).

When our car park is full, we have a partnership with the [Indigo Matabiau Ramblas](#) car park (400m away). Take your ticket, park your car and pay at the hotel!

Luggage Storage

We offer luggage storage if you wish to leave your bags before check-in at 2:00 PM or after your departure.

Pets

Pets are welcome at an additional charge of €15 per night, per pet.

Baby Cots

Baby cots are available on request, subject to availability.

We highly recommend making this request in advance.

Housekeeping

During your stay, room cleaning is provided daily.

Towel changes will only be made upon request, by leaving them on the floor in the bathroom. For any other requests, please contact reception or the housekeeping service.

If you do not wish to have your room serviced, you can hang the "Do Not Disturb" sign on your door handle.

Please note that after 12:00 PM, room service may no longer be available.



RESTAURANT

Craving a great meal?

Discover our restaurant, La Ripaille, where traditional Toulouse cuisine prepared with fresh, local ingredients offers an authentic and convivial experience.

As a hotel guest, enjoy **10% off your dinner** by presenting your room key.

Opening hours

Lunch from Monday to Friday: 12 noon to 2.30 p.m.

Dinner from Monday to Thursday: 7 p.m. to 9.30 p.m.

Weekends: open by reservation for groups

Our team is happy to reserve a table for you.

Discover our menu [by clicking here.](#)



OUR MEETING ROOMS

Looking to organize a professional event?

Our fully equipped and flexible seminar rooms provide the perfect setting in the heart of Toulouse for all your meetings and conferences.

Download our brochure showcasing our seminar spaces and services [by clicking here.](#)

INFORMATION & SAFETY

Address

72 Rue Bayard
31000 Toulouse, France

Phone (Reception)

+33 (0)5 61 62 98 47
(Available 24/7)

Email (Reception)

contact@grand-hotel-orleans.fr

Website

www.grand-hotel-orleans.fr

Emergency Numbers

SAMU (Medical emergency): 15

Firefighters (Fire, Accident): 18

Police Emergency: 17

European Emergency Number: 112 (Free, accessible anywhere in Europe)

Emergency for the Deaf or Hard of Hearing: 114 (SMS or Video call)

Non-Smoking Area

All rooms are non-smoking. If smoking-related damage is found in the room, we reserve the right to charge a fee.

Designated smoking areas are available in the inner courtyard or outside the building, as indicated.

Fire Alarm

In case of a fire alarm, follow the instructions posted in the corridors and proceed to the nearest emergency exit.

Transportation Options

For more information on accessing Toulouse, transport options, and hotel accessibility, visit our website [by clicking here](#).



OUR LABELS & COMMITMENTS

We are committed to providing you with a quality stay, guided by sustainable, local, and human values. That's why we are engaged with several recognized labels, which guarantee our commitment.

Green Key

The first international sustainable tourism label for accommodations.

This label rewards our efforts in water management, waste reduction, energy conservation, and raising awareness among guests and staff about eco-responsibility.

You'll find our environmental charter in your room, detailing all our actions..

Qualité Tourisme (soon to be replaced by Destination d'Excellence)

An official French government label, certifying the quality of our hospitality, services, and customer experience regularly assessed by independent audits.

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Accueil Vélo Label

Guaranteeing a welcome and services tailored for cyclists.

We offer:

- A secure storage area for your bike
- A basic repair kit available
- Useful information about nearby cycling routes



VISITING TOULOUSE

We've handpicked trusted partners and must-see attractions in the city for you.

[Click here](#) to explore them!